

# PERFORMANCE MANAGEMENT

Continuous Process Improvement



**ABS Consulting**  
AN ABS GROUP COMPANY

Featuring:



In today's constrained budgetary environment, federal agencies are forced to limit services, cut operating expenses and reduce delivery costs. More funds are needed for execution, which further limits available monies for support activities.

For quick and easy access to the ABS Consulting team's comprehensive suite of skills and capabilities, the GSA Performance Management/Continuous Process Improvement (PM/CPI) Blanket Purchase Agreement (BPA) provides an excellent contract vehicle. If you need to improve performance (cost, efficiency, effectiveness) for a single process or completely revisit your agency's strategic plan and GPRA/ GPRAMA reporting, we can mobilize quickly, get the job done and even help sustain and maintain the improved operation.

## SCOPE OF SERVICES

The following services are available under the GSA PM/CPI BPA contract # GS-10F-AA001.  
<http://gsa.gov/pmcpibpa>

### STRATEGIC PLANNING AND PROGRAM EVALUATION

ABS Consulting can provide support in organization wide strategic planning, program evaluation, monitoring and measurement.

- **Strategic Planning Support**
- **Program Evaluation, Monitoring and Measurement**

### STRATEGIC BUSINESS ANALYSES

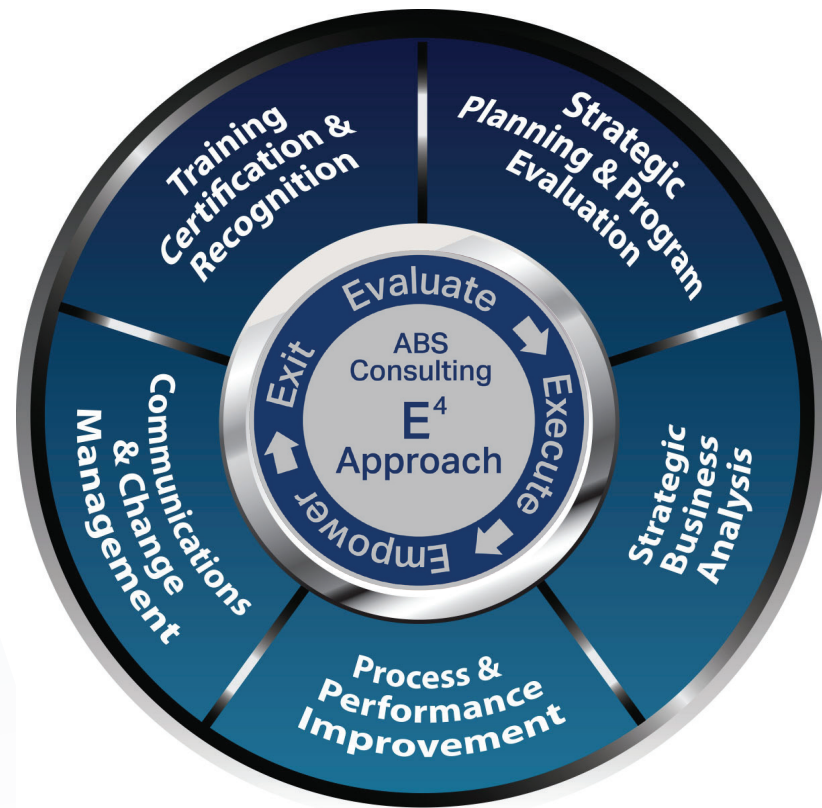
We can provide support in all the business related analyses, business cases and alternatives analyses required to define organizational strategy and/or improve organizational performance.

- **Develop Business Strategy**
- **Identify Critical Issues and Priorities**

### PROCESS AND PERFORMANCE IMPROVEMENT

ABS Consulting can provide support in Process and Performance Improvement, including all necessary support to successfully initiate, launch, execute, manage, and evaluate performance management programs as well as core business operations.

- **Project Portfolio Management**
- **Project Identification & Prioritization**
- **Project Selection**
- **Project Execution**
- **Project Closeout and Identification of Replication Opportunities**



### COMMUNICATIONS AND CHANGE MANAGEMENT

ABS Consulting can help move your organization from an existing state to a future state in the areas of governance, communications, and the documentation of best practices and lessons learned. We will help develop strategies, tactics and plans that support the transition to new operational methods and practices.

- **Governance**
- **Communications**
- **Best Practices and Lessons Learned**

### TRAINING, CERTIFICATION AND RECOGNITION

ABS Consulting provides training, certification, coaching and mentoring, and achievement recognition support for the purpose of establishing and maintaining a cadre of process improvement professionals.

- **Training Planning and Delivery**
- **Training and Certification**
- **Coaching and Mentoring**
- **Achievement Recognition**

# THE ABS CONSULTING TEAM

To provide you with the most effective response, we have assembled an agile, highly skilled team providing complementary or specialized capabilities. The following is a partial list of our teaming partners to support your mission.

CAPABILITIES OF ABSG TEAM		
Relevant Core Capabilities	Federal Agencies	Representative Experience & Certifications
Contractor Team Arrangement (CTA) Members Available to Support Agencies		
<b>ABS Consulting</b>	DHS, DOE, USCD, DoD, BSEE	<ul style="list-style-type: none"> <li>Strategic Planning &amp; Program Evaluation</li> <li>Strategic Business Analyses</li> <li>Process and Performance Improvement</li> <li>Communications &amp; Change Management</li> <li>Training, Certification &amp; Recognition</li> <li>ISO 9001, 14001 Certified</li> </ul>
<b>Small Disadvantaged Business: (QMII)</b> 		
<ul style="list-style-type: none"> <li>Strategic Planning &amp; Program Evaluation</li> <li>Strategic Business Analyses</li> <li>Process &amp; Performance Improvement</li> <li>Communications &amp; Change Management</li> <li>Training, Certification &amp; Recognition</li> </ul>	DHS, DoD, DOT	<ul style="list-style-type: none"> <li>Lead quality management evaluation and training company for USCG</li> <li>ISO 9001 Certified</li> <li>Auditors of ISO 9001, ISO 14001, OHSAS 18001</li> <li>USCG Alexander Hamilton Award</li> </ul>
<b>Woman-owned Small Business (WOSB): (AMDEX)</b> 		
<ul style="list-style-type: none"> <li>Strategic Planning &amp; Program Evaluation</li> <li>Strategic Business Analyses</li> <li>Process &amp; Performance Improvement</li> <li>Communications &amp; Change Management</li> </ul>	DHS, DoD, DOT, HHS, Doc, DOS DSS, FDA	<ul style="list-style-type: none"> <li>CENSUS 2020</li> <li>CMMI Level 3 Certified, Six Sigma and PMI</li> <li>Hammer Award – National Partnership for Reinventing Government, FAA Good Friend Award</li> </ul>
<b>Service Disabled, Veteran Owned Business (SDVOB): (Harkcon)</b> 		
<ul style="list-style-type: none"> <li>Strategic Planning &amp; Program Evaluation</li> <li>Strategic Business Analyses</li> <li>Process &amp; Performance Improvement</li> <li>Communications &amp; Change Management</li> <li>Training, Certification &amp; Recognition</li> </ul>	DHS, DAU, FBI	<ul style="list-style-type: none"> <li>USCG Headquarters Financial Management BPA</li> <li>OPM Training Assistance</li> <li>Inc. 500 Fastest Growing Company</li> </ul>
<b>Certified Small Business (SB): (Center for Strategic Management)</b> 		
<ul style="list-style-type: none"> <li>Strategic Planning &amp; Program Evaluation</li> <li>Strategic Business Analyses</li> <li>Process &amp; Performance Improvement</li> <li>Communications &amp; Change Management</li> <li>Training, Certification &amp; Recognition</li> </ul>	DoD, DOJ, DHS, DOE, CSOSA, SBA, ODNI	<ul style="list-style-type: none"> <li>FBI Director Strategic Management</li> <li>The International Association of Chiefs of Police (IACP) Law Enforcement Information Management Award</li> </ul>
<b>SBA Certified HUBZone Firm: (JPI)</b> 		
<ul style="list-style-type: none"> <li>Process &amp; Performance Improvement</li> <li>Training, Certification &amp; Recognition</li> </ul>	GSA, DHS, American Recovery and Reinvestment Act, SBA	<ul style="list-style-type: none"> <li>GSA Public Buildings Service</li> <li>Recovery Act High Performance Green Building (HPGB) Database Online (RAHD Online)</li> </ul>

# WHEREVER YOU NEED US

**Public Sector Bids**  
bids-PS@absconsulting.com

**James Rooney,**  
**PE, PMP, CMQ/OE, CQE**  
GSA CPI Program Manager  
and ASQ Past Chairman of the  
Board of Directors  
10301 Technology Drive  
Knoxville, TN 37932-3392  
1-865-966-5232  
jrooney@absconsulting.com

**Fred White**  
Senior Director, Business Development  
1525 Wilson Boulevard, Suite 625  
Arlington, VA 22209  
1-703-351-3700  
fwhite@absconsulting.com

**David Stalfort**  
**PMP**  
Director, Organizational Performance  
Management Programs  
1525 Wilson Boulevard, Suite 625  
Arlington, VA 22209  
1-703-351-3700  
dstalfort@absconsulting.com

## Worldwide Locations

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Taiwan • Thailand • Turkey • UAE • UK • Uruguay •  
U.S.A. • Venezuela

***ABS Consulting's global footprint allows us  
to respond to client requests with the right  
people in the right place at the right time.***

Our key operating centers in the U.S., UK, Europe,  
Latin America, Asia Pacific and the Middle East ensure  
cost-effective resources as we combine global  
expertise with local knowledge.

## Sustained Safety...

...our full range of Health, Safety, Environmental, Sustainability and Security  
services help you implement management systems that meet regulations  
and deliver results.

## Managed Risk...

...our comprehensive risk management solutions ensure that  
risks are identified, assessed and mitigated to ensure project and  
business continuity.

## Optimized Integrity...

...our independent technical advice, project quality management  
and reliability and inspection services help to assure integrity at  
each stage of the complete asset life cycle.

## Achieved Performance...

...from program management and planning to quality and  
training implementation, our solutions help you drive  
performance in all aspects of your organization.

GSA PM/CPI BPA contract # GS-10F-AA001

## SUBCONTRACTORS

**ABS Consulting**  
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